

“Splash Zone”

Taylor's Pool Service - “The Pool Professionals”

NEWSLETTER – ISSUE 3 – SPRING 2011



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Greetings from the team at [Taylor's Pool Service](#)

Welcome to our latest newsletter. Each issue will strive to bring to you the latest tips, information, developments and suggestions to help you achieve a great looking pool just like the one above.

Well Spring is upon us and with it brings all the issues that this time of year brings. Sometimes it's hot, sometimes not. It can be windy or showers, even hail and thunder storms and all have an impact on your pool. On top of that the kids want to swim even though mum is saying “put your jacket on” because she is cold.

In this issue we will cover some of the normal start-up problems you may encounter and how to overcome them so you can have a clean healthy and easy to maintain pool. We also check out the latest pool cleaner from Baracuda – the MX8. It's a great machine for the busy pool owner. So, happy reading and we hope you find this newsletter helpful

Happy Pooling & Spa-ing

We Sell The Best & Service The Rest

- ✓ New Pools & Spas
- ✓ Pool Renovations
- ✓ Pool Repairs
- ✓ Spa Repairs
- ✓ Replacement Pool Liners
- ✓ New Pumps & Filters
- ✓ Re-sanding Filters
- ✓ Filter & Pump Repairs
- ✓ Pool Valet
- ✓ Pool & Spa Covers
- ✓ Pool Sola Heating
- ✓ Heat Pumps
- ✓ Pool Fencing
- ✓ Automatic Pool Cleaners
- ✓ Salt Chlorinators
- ✓ Pool & Spa Chemicals
- ✓ Accessories

Common Pool Problems:-

Every year we get rung about these problems below and in most cases it's quite easy for the pool owner to remedy them with having to get a technician in



Dust or debris going back to pool:

- 1) If just fine dust - vacuum to waste

If Debris:

- 2) Check filter is on filter position and well seated
- 3) If cartridge filter - make sure cartridge is in good condition and seated correctly
- 4) If all above is checked out okay - replace sand/cartridge/s

Water loss out to waste:

- 1) Check filter indicator setting/seating
- 2) Check handle pin is in correctly
- 3) Check spider gasket (seated/lubed and not broken)
- 4) Check rotor for damage

Motor hums/makes grinding noises:

- 1) Unplug and check if motor can be turned freely by hand
- 2) If yes - could be electrical/windings etc. - call us
- 3) If no - could be Bearings - call us
- 4) Or it could be an Obstruction in pump - dismantle or call us
- 5) Or both – contact us

Pump wont prime (or stay primed) or surges

Below are the most common causes for this problem and the remedies for each:-

- 1) **Pool water level too low:- Top up pool**
- 2) **Hair & Lint Pot clogged :- Clean out basket**
- 3) **Hair & Lint Pot lid o'ring:- May be worn / damaged or missing – replace**
- 4) **Skimmer flap jamming:- Adjust or replace flap and or hinges**
- 5) **Leaks/loose fittings in suction line:- Repair or replace**
- 6) **Leaks in pump:- Repair**
- 7) **Filter not backwashed:- Backwash or clean/replace cartridge/s (Can test system by running on bypass or removing cartridge/s)**
- 8) **Blockage in inlet pipe:- Pressure test and remove blockage if possible**

If only when vacuuming:-

- 1) **Has vacuum hose been 'bled' first :- Fill hose with water (i.e. filled with water)**
- 2) **Hole/s in vacuum hose:-Replace hose**
- 3) **1,2,3,7 above:- Do as outlined above**



Some common water problems and their treatment

Cloudy water: Test with test kit

Cause: pH to high or low / Total Alkalinity to high or low (7.2 - 7.6 80-120ppm)

Solution: Adjust to correct range

Suspended particles in water:

1. Run filter for 24 hrs then backwash /clean cartridge
2. Add clarifier or pool pac _ leave filter off until settled and vacuum to waste

Green water: Test with test kit

Cause: Algae

Solution: Adjust PH/Total alkalinity & shockdose & follow green to clean procedure

Cyanuric lock

Part empty pool (up to 1/2) and refill. For very high readings you may need to replace all the water in the pool.

Brown Water: Test with test kit

Cause: Iron

Solution: Use settling or burn out chemical such as Citric Acid or replace with good (non Iron) water

Mud

Use pool pac and vacuum to waste



What's New Out There

We highlight the newest products
coming on to the market



Baracuda MX8 Suction Pool Cleaner

The **NEW Zodiac Baracuda MX8** is a high performance suction cleaner unlike anything you've ever seen before.

Cleaning faster and more aggressively than any other [suction cleaner](#) in its class, the MX8 utilises unique technology to make debris a thing of the past.

Cyclone Vacuum Technology

- Cyclonic Vacuum Technology ensures the MX8 captures maximum debris whilst maintaining maximum cleaning power. Cyclonic suction also allows for a wider cleaning path; ensuring both large and small debris is consumed with ease.

X-Drive Navigation

- X-Drive Technology provides optimal navigation for aggressive wall and floor cleaning resulting in unparalleled pool coverage.

X-Trax Tyres

- Provide extreme manoeuvrability and climbing performance, even in tight corners and on vertical walls.

Flex Power Turbine

- Ultra-efficient power source provides maximum torque while operating at low flow, not burdening the pool system.

Adjustable Mouth Inlet

- The MX8 comes equipped with an adjustable mouth inlet that lets you adjust the size of the throat intake depending on the size of the debris in your pool. If you have larger debris the mouth inlet can simply be removed in seconds
- [2 Year Warranty](#)

Suitable for in ground pools - concrete, pebblecrete, quartzon, tile, fibreglass and vinyl surfaces.

Baracuda MX8 Specifications

- Complies with the strictest international standards and is backed by a hassle free 2 year warranty.
- Suitable for in ground pools.
- Suitable for concrete, pebblecrete, quartzon, tile, fibreglass, and vinyl surfaces.
- Connects to the skimmer box.

We also carry a range of pool cleaners in-store. Come in and check them out or check out our [web site](#)

**Free In-Store
Water Testing**

Hot Tub/Spa Rash – Pseudomonas Aeruginosa

(Aurigenosa)

This is a commonly occurring bacteria found in water and soil.

Listed as an “opportunistic bacteria” that can cause:

- Urinary Tract Infections
- Dermatitis (Skin Rash or Pseudomonas Folliculitis)
- Respiratory System Infections
- Swimmer’s Ear (Otitis Externa) – please see your local doctor for treatment
- Other systemic infections

In Spas and Hot tubs, a very likely cause of skin rash is Pseudomonas Aeruginosa (PA). Pseudomonas feeds in oil and grease present in the spa water (mainly from body oils and skin treatments brought into the spa from bathers NOT properly showering prior to entering the spa or hot tub) and can multiply rapidly under ideal conditions (such as lack of proper sanitizing procedures). In swimming pools, PA can be found on various areas such as pool coping, waterfall edges, ladder steps etc. PA infects the hair follicles on the body. If infected, you will notice the following characteristics of Pseudomonas Aeruginosa:

- Itchy rash 8 to 48 hours after contamination
- Rash can occur on arms, legs or trunk of body
- Rash disappears 7 to 10 days without treatment

Perform the following procedure to treat the infected spa or hot tub:

- 1 Add spa pipe cleaner and run for 1 hour
- 2 Shock with four times the normal dose of spa sanitizer. Turn on the jets and circulate for 2-3 hours. The bacterial growth usually builds up in the lines, so it is necessary to flush them thoroughly.
- 3 Drain the spa and clean all spa surfaces that may come in contact with a bather’s skin (especially arm pits, chest & back) – above & below the waterline including head rests, the filter chamber and even the top edge of the spa that is in contact with the cover.
- 4 Remove the filter and soak in a solution of chlorine and water during treatment. (2 Tbsp of Chlorine/20 ltrs of water)
- 5 Refill spa with fresh water.
- 6 Chemically clean the Filter with Cartridge Cleaner and/or replace.

- 7 Rebalance spa and shock. Do not enter spa until sanitizer level drops below 4.0 ppm.
- 8 As an additional precaution, Taylors Pool Service STRONGLY RECOMMENDS cleaning the underside of the spa or hot tub insulating cover. Not cleaning the cover could re-contaminate the spa or hot tub surface with the PA bacteria.

Be sure to seek medical attention from a qualified doctor. Do not self-diagnose ANY condition. This page is provided for informational purposes ONLY.

Treatment of Swimming Pools is similar. Regularly clean by brushing & thoroughly wiping the suspected areas with approved cleaners or sanitizers (i.e. chlorinated pool water).

Prevention:

Enforce shower rules before entering spa or pool.

Maintain 1-3 ppm Free Available chlorine in residual spas or pool and 3-5 ppm in commercial spas or pools.



Well that’s it for our second Newsletter. I hope you found it interesting and informative. If there is anything you want to discuss further about any of these articles or any other matter concerning your pool or spa, please don’t hesitate to contact us.

Cheers and happy pooling

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