

# Taylor's Pool Service

The Pool Professionals

AUTUMN 2011

## CUSTOMER NEWSLETTER

- Thank you from the Taylor's Team
- First Customer Newsletter
- Summer 2011 - what a great year.
- Winterising your pool
- Services Offered

New Pools & Spas  
Pool & Spa Covers  
Pool Heating  
New Pumps & Filters  
Re-sanding Filters  
Spa Repairs  
Pool Valet  
Pool Renovations  
Replacement Pool Liners  
Solar Heating  
Salt Chlorinators  
Chemicals  
Equipment  
Accessories  
Delivery Service  
Concrete Cleaning  
Concrete Grinding  
Water Blasting

## Thanks to our loyal customers.

Welcome to our first Taylor's Pool Service Customer Newsletter.

We hope to bring you the latest information, hot tips and suggestions for the current season.

In this issue we cover some winterising facts and suggestions, ask for feedback from you, the customer and take a brief look at some of our services.

We also want to send out a great big **THANK YOU** to all our customers for your continuing support.

We want to bring professional pool and spa services to you and ask for your feedback on ways that we can improve both our products and services offered.

Please take the time to complete our *'feedback survey form'*. This can also be completed *on-line* by visiting the Wairarapa page of our website [www.poolman.co.nz](http://www.poolman.co.nz). All replies will be entered in the draw for a FREE winterising treatment valued at **\$125!**

## Winterising Your Pool

**'we just turn the pool off over winter, worry about cleaning it up next summer...'**

Does this sound like you?

Tired of looking at the 'Pond' all winter?

Struggle to clean your green pool in spring?

Winterising your pool is easy and there are only a few simple rules to follow. See our easy instructions on page 2, or call us to discuss your requirements.

**"We Sell The Best  
And Service The Rest"**

**06-370 3065**

[www.poolman.co.nz](http://www.poolman.co.nz)

## Introducing:

### John Temple - Pool Technician.

Many of our regular service customers will already know John, who has been attending their pools since he started with Taylor's Pool Service in October 2010.

John takes pride in ensuring your pool is kept clean and to the best standard.

Feel free to ask John about any of our other services available.

021 064 2090



## Summer 2011 draws to an end.

As daylight saving ends, the colder weather draws the fantastic summer of 2011 to an end.

I am sure you have all enjoyed some wonderful hot days by the pool this summer and we also hope that your pool has operated well for you.

Inevitably though equipment failures, water quality problems and keeping your pool clean can provide some frustrations for any pool owner regardless of how good the weather is.

Now is the time to consider all those problems and contact us to discuss how we can help to avoid them recurring next summer.

This is the perfect time to upgrade your equipment, install an automatic treatment system like salt chlorination, or fit a heat pump or pool cover to extend your swimming season.

We have all the right advice for you and supply only the best products.



Paramount in-ground pool (Napier)

**Don't forget to complete the 'feedback survey form' and enter the draw to receive a FREE winteriser treatment valued at \$125**

**Complete the survey Online—see the Wairarapa page at [www.poolman.co.nz](http://www.poolman.co.nz)**

## How to winterise your pool.

Due to changes in our climatic conditions, long gone are the days when you could pour in a bottle of winteriser and be assured of clear pool water at the start of the next season. Our winters have become milder, to the point where we have some 'spring days' during winter. What this milder weather does is it helps to neutralize the winterisers effects. Therefore, your winter treatment procedure should be as follows:-

1. Ensure that the filter is run for: -
  - a) 4-8 hrs per week (minimum, pools up to 30,00 litres)
  - b) 8-12 hrs per week (minimum, pools 30,000-50,000 litres)
  - c) 12-16 hrs per week (minimum, pools 50,000-80,000 litres)

Ensure that there is always some chlorine in the system at all times. This helps to keep a minimal chlorine reading as well as preventing stagnate water developing in the tank. Running the filter also helps prevent rust forming on the motor bearings.

2. Winterising chemicals we recommend are Lo-Chlor Algacide and Lo-Chlor Starver (phosphate remover). These 2 work together to combat algae and when used regularly offer a great winterising treatment. Phosphate levels should be checked prior to initial dose, then 3 monthly during winter.. Treat with initial treatment dose, usually 500mls to 1 litre (approximately 100mls per 10,000 litres)
3. Add the required amount of winteriser every 3 months.
4. Cover the pool if possible. If not covered, scoop leaves out on a weekly basis and vac pool at least monthly.
5. Check / water test pool at least monthly and adjust Total Alkalinity and pH levels if required. If chlorine is nil, shock dose with chlorine.
6. If at any stage you notice the pool is starting to go "off", shock dose with chlorine.
7. If you have any problems—give us a call.

**H**ot Tip!  
**Keep a diary of your water test results, what chemicals were added and how long the filter is running. This enables you to monitor if your adjustments are working.**



## Products and Services

### Valet Servicing:

Cleaning, balancing, maintaining the equipment and making sure that everything is working well is important if you are to get the most enjoyment from your pool. Whether done regularly or on a casual basis, our valet service is convenient and affordable.

### Pool Yard 'Spruce-Up':

We now have a concrete cleaning service using a pool safe chemical wash. We can liven up all those concrete areas including driveways, paths and patios. A range of options: Call us NOW for more information.

### Salt Chlorinators:

We highly recommend the Zodiac TRi-Series Salt Chlorinators. Experience the pleasure of swimming in salt water and let these advanced salt chlorinators take care of your pool. Install now and be ready for next summer.



Enquire with us now for a full range of products and services to suit your needs



**We Sell The Best And Service The Rest** April 2011

**TAYLORS POOL SERVICE**

**The Pool Professionals**

**06-370 3065**

**[www.poolman.co.nz](http://www.poolman.co.nz)**